

## CSM 40 – Maintenance & Transport



## Maintenance

The device should be maintained every two years at the manufacturer's facility. The customer gets an automatic update a month before the year expires to do the Service. Except of the two year maintenance at the SOMAG AG Jena, no additional work is necessary.

It is desirable to keep the CSM 40 clean from dust, dirt and any other environmental influences. The device is not designed for a usage outside the airplane or any other vehicle.

## Transport and Storage

The CSM 40 scope of supply contains a rugged Transportation Case which is necessary to ship and store the device. If the Mount is removed from the aircraft, it should be placed in the Storage Box to keep it clean and protected.

For long-term storages (more than one month) the device needs to be stored in a moderate temperature environment with less than 70 % humidity.

The device needs to reach room temperature before it is taken out of the Transportation Case to avoid condensation, especially when the CSM 40 was stored or transported in algid environments.

### Note:

**Use only the Transportation Case for shipping or transporting the device. A usage of other transportation housings or boxes will lead to an expiration of the warranty.**

**Mark the package with 'FRAGILE / KEEP DRY' and SHOCKWATCH sensors.**



Figure 1: Shipping details Transportation Case

## Reshipment

In case of damages which can't be repaired at the customer's facilities, the CSM 40 needs to be shipped back to the manufacturer (SOMAG AG Jena). The following hints show all necessary information which need to be considered for the shipping. The advices apply also for a maintenance reshipment.



**It is absolutely necessary to contact the manufacturer (SOMAG AG Jena) immediately if the device needs to be shipped back to the SOMAG AG Jena facilities. An improper declared shipment can generate custom problems / fees or can lead to an expiration of the warranty.**

### Delivery Address / Consignee:

SOMAG AG Jena  
Am Zementwerk 8  
D – 07745 Jena  
Germany

### Address of our forwarding agency (responsible for customs clearance):

Kontinent Spedition GmbH  
Carl-Zeiss-Promenade 10  
D – 07745 Jena  
Germany

It is recommended to inform the SOMAG AG Jena as soon as possible about the AWB number. Customs clearing and transportation within Germany can be speed up.

### Instructions for the transportation / forwarding agency:

- ▲ Strap the Transportation Case (Mount needs to be put on before) onto a pallet.
- ▲ Label the package with the minimum of shipping details (see Fig. 1)
- ▲ Declare the shipment as 'Reshipment for Repair' or 'Reshipment for Maintenance' (important for custom purposes).
- ▲ **Add a PROFORMA invoice! Without a PROFORMA Invoice the good will be handled as usual cargo whereas customs need to be paid. The PROFORMA invoice ensures that the good will be handled as Repair or Maintenance good whereas no customs need to be paid.**



**It is important to add the:**

- 1. Description: Compact Gyro Stabilized Mount CSM 40**
  - 2. The serial number of the device**
  - 3. A Merchandise value of 10,000.00€**
  - 4. The Commodity Code: 8479 8997 900**
- ▲ The SOMAG AG Jena supports the customer with a PROFORMA invoice if necessary. It is highly recommended to send the PROFORMA invoice to the manufacturer before the Mount is shipped back.